






# Member resources: Your key to informed provider choices

**With Imagine Health, you have the ability to choose any healthcare providers that work best for you. Given so many options, it's good to have someone on your side who can answer important questions such as...**

-  Which healthcare providers are most convenient to my location?
-  Who has the best ratings from patients and other reputable sources?
-  Which providers are likely to accept my plan's reimbursement rates?

Have a question about your benefits? Your plan's member resources can help you with that as well. Simply call the member services number listed on your benefits ID card.

## Count on world-class care at Penn Medicine

If you contact member services to find quality care, you may want to ask about Penn Medicine Providers. As a partner with your plan, Penn gives you access to...

- 7 highly rated hospitals
- 10 multi-specialty centers where you can see a PCP, consult a specialist and access lab services all in one place
- 50+ outpatient locations
- 2,600+ primary care physicians and specialists

In addition to these Penn Medicine Providers, you have access to 2,900+ primary care physicians and specialists, and 20+ urgent care centers that are also Imagine providers.

## Helpful Resources

**Imagine Health makes it easy to find the right care for your needs and budget.**

- ✓ Choose Imagine Health partners for direct access to quality care - search for one now at [providers.imaginehealth.com](https://providers.imaginehealth.com)
- ✓ Know you have price protection wherever you go for healthcare
- ✓ Count on support you need to make informed provider choices - get live help when you call the number on your benefits ID card

**Have questions? Call the member services number on your benefits ID card.**